



A validated low carbon office building intervention model based on structural equation modelling

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ABSTRACT

Building energy performance in existing stocks via facilities management interventions for low carbon building has become expedient and relevant in global climate change discourse. It has raised the consciousness for the need for a unified decision-support model for Facilities Managers and Owners, which could be used for office buildings across countries in achieving cleaner building energy production and use. This paper aimed at examining the factors that affect office Building Energy Performance; their interdependencies; and identify the critical path for interventions. It filled this gap by presenting a combination of interrelated processes (operations, tactics, and strategies) needed to improve building energy performance, reduce costs and greenhouse gas emissions in buildings for organizations. An online questionnaire survey was used in gathering data on current study model variables from participants of case study office buildings in Nigeria and the UK. Structural Equation Modelling technique was used to examine the factors that contribute to improving the energy performance of heterogeneous office buildings in both countries. The result established a strong correlation among observed variables and constructs and high covariance between constructs. This indicates that dependency and interdependence relationships exist amongst constructs, and in between construct and indicators. The finding reveals that an organization needs Sustainability Policy, Facilities Management and Energy Management as a sub-set of Strategic policy incorporated into its core management policy and operations energy management to achieve low carbon building. It also reveals the most critical pathway in the overall model with Strategic Facilities Management discovered to underpin the optimal performance for office buildings.

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1. Introduction

Global efforts to mitigate the effects of climate change (CCH) by improving building energy performance (BEP), has yielded more success in the developed countries compared to developing countries (Haapio, Viitaniemi, 2008; Dascalaki et al., 2012). Although the numerous factors that account for this disparity are well established in extant literature (Li et al., 2014; Ole Fanger, 2006), it is how these factors interact with one another that is explored in this study. Thus, a review of energy savings in existing building stocks via Facilities Management (FM) interventions is expedient and relevant for achieving low carbon buildings. This study examines the factors that affect the BEP and their interdependencies through

structural equation modelling (SEQM).

In the UK and other developed countries, integrated approaches such as established regulatory frameworks (building energy codes, policies, institutional control and enforcement), have been successful in stabilizing their GHG emissions (Delia D'agostino et al., 2017). The same cannot be said of sub-Saharan African (SSA) countries, as traditional approaches used in the region have been unsuccessful compared to developed countries (UN-HABITAT, 2011). Although, most SSA countries have building regulations, in most instances, these codes lack fuel efficiency and carbon reduction regulations. Also, despite the relative gains from energy efficiency (EE) standards globally, EE has been compromised by unintended consequences such as: poor working performance of installed systems and controls; complicated and fragmented procurement and management process; and perceived needs of present-day occupant incurring more energy inputs through better ventilation, more air-conditioning and lighting etc., (Cohen and

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Nomenclature

AMOS	Analysis of Moment Structures	EU	European Union
AVE	Average Variance Extracted	EFA	Exploratory Factor Analysis
BAM	Built Asset Management	FM	Facilities Management
BEE	Building Energy Efficiency	FMs	Facilities Managers
BEP	Building Energy Performance	FL	Factor loading
BEM	Building Energy Management	GOF	Goodness-of-fit
BEMTechs	Building Technologies	GHG	Greenhouse Gas Emission
BEUI	Building Energy Use Intensity	HVAC	Heating, ventilation and air conditioning
BEP_Model	Building Energy Performance Model, sub-construct	IFI	Incremental fit index
BEP.Model_Climate	BEP indicator-Climate	ISO 14001	International Standard Organization
BEP.Model_BAR.DRI	BEP indicator-Barrier & Drivers	Mgt_Policy	Management Policy
BEP_LZC Soln	BEP indicator-LZC solutions	Mgt_SEM	Management Policy-Strategic Energy Management
BEP.Model_OP	BEP indicator-Operations	Mgt_SFM	Management Policy-Strategic Facilities Management
BEP.Model_Policy.Frmwk	BEP indicator-Regulatory policy framework	Mgt_SSP.SFM	Management Policy-Strategic Sustainability Policy and Strategic Facilities Management
BEP.Model_SBM.BAM	BEP indicator-SBM via BAM	Mgt_SSP	Management Policy-Strategic Sustainability Policy
χ^2	Chi-square	ML	Maximum Likelihood
CCH	Climate Change	NFI	Normed fit index
CFI	Comparative Fit Index	OP_Engry.Audit	Operational-Energy Audit
CMIN/dof	Chi-square/degree-of-freedom	Assmnt	Operational-Assessment
CFA	Confirmatory Factor Analysis	OP_Model.use	Operational- Model Usage
CR	Construct Reliability	PCLOSE	P-values
r	Correlation	PRATIO	Parsimony Ratio
cv	Covariance	NFI	Parsimony Normed Fit Index
DAS	Data Acquisition System	PCFI	Parsimony Comparative Fit Index
DRI_ BEMTechs	Driver-Building Energy Management Technologies	PGFI	Parsimony Goodness-of-fit Index
DRI_RETOs	Driver-Renewable Technologies	PV	Photovoltaic
DRI_PMs.KPIs	Driver-Performance Metrics/Key Performance Indicators	PCA	Principal Component Analysis
DRI- SEM	Driver-Strategic Energy Management	PAF	Principal Axis Factoring
DRI_SEM.SFM	Driver-Strategic Energy Management and Strategic Facilities Management	RFI	Relative Fit Index
EN16001standards	European Standards for Energy Management System	RETOs	Renewable Technologies
EE	Energy Efficiency	RMSEA	Root Mean Squared Error of Approximation
EEP	Energy Efficiency Performance	SMC	Squared Multiple Correlation
EPCs	Energy Performance Certificates	STRATEGIC_DRI	Strategic-Drivers
		SEQM	Structural Equation Modelling
		SEM	Strategic Energy Management
		SSA	Sub-Saharan African
		SSP	Strategic Sustainability Policy
		SFM	Strategic Facilities Management
		TLI	Trucker-Lewis Index

Bordass, 2015).

The roles of Facilities Managers (FMs) in office buildings' energy consumption, monitoring and controls management are now important worldwide (Cohen and Bordass, 2015). FM is one of the fastest growing professions in the UK. Its market is worth more than 106.3 billion, with a growth rate of between 2% and 3% till the year 2012 (Elmualim et al., 2010). UK's operational FM is fully developed and underpinned with sustainable policy (SP). Whereas, Nigeria's FM industry is in its infancy phase compared to the maturity of the UK's FM industry. Facility owners and organizations lack the will to incorporate strategic sustainability policy (SSP) and strategic facilities management (SFM) into their built asset management (BAM) portfolio. Also, most commercial buildings are operated by non-professionals who lack the required FM skills and know-how.

Existing buildings formed a clear majority of building stocks globally. Almost one-half of existing building stocks were built before modern energy efficiency standards, and new construction is only 1% per year of existing building stocks. Hence, retrofit has the potential to significantly contribute towards energy policy

development commitment through energy reduction and achieving 80% CO₂ emissions reduction by 2050 (Albatici et al., 2016). Also, across Europe, buildings account for about 40% of total primary energy consumption and about 36% of GHGs emission (Albatici et al., 2016). A recent study (Lu et al., 2016), confirmed that energy consumption per unit area of a public building is 10 times that of domestic buildings, and office building typology accounts for over 50% of total energy consumption of public building excluding domestic buildings. Thus, a building is a viable target for adaptation to extreme weather and CCH in reducing harmful impacts (Linnenluecke et al., 2015).

There is the need for a unified decision-support model for FMs and owners that could be used for all type of office buildings and across countries in achieving cleaner building energy production and use. This paper presents the first known application of SEQM to understand how the BEP model as a decision-making tool can be used to achieve low carbon solution for office buildings. Also, it reveals a BEP model can be better utilized with other measures like management policy, operational procedure, and strategic drivers; and the critical path for its optimization. The SEQM aided in

calculating both the direct and indirect effect of factors that explain EE in office buildings. Also, the tool helps to evaluate a combination of interrelated processes (operations, tactics, and strategies), and established the absolute value of strategic drivers as a mediator in the use of decision-making for improving BEP.

2. Theoretical framework

Building energy performance is dependent on several intrinsic factors that determine its energy use (Li et al., 2014; Ole Fanger, 2006). Particularly, a climate zone has been confirmed as a factor that affects BEP. A simulation thermal analysis study (Shibuya and Croxford, 2016) indicated that the total BEU for cooling and heating in office buildings in three Japanese climate regions will increase in global warming at different rate depending on location.

Globally, buildings are sustainable if they are efficient to operate and satisfy the purpose for their use (Yudelso, 2009). Retrofits of existing buildings, adaptive reuse, incorporation of renewable, green roof, and fuel switching including efficient equipment are mitigation measures (IPCC AR5th sy, 2014) that could improve building sustainability. Also, design guidance, environmental and energy assessment, and legislation are used to drive the sustainability of buildings (Haapio and Viitaniemi, 2008). Building energy codes and performances assessment guidance are regulatory policy tools for improving BEP worldwide (Dascalaki et al., 2012).

The advent of sustainability and EE ushered in technological innovations in building energy management (BEM). It led to increasing research focus on green building technologies (BEM-Techs) for BEM, and a corresponding shift in public and private sectors' strategic direction and perception of smart building technologies (Tanneja, 2014). The adoption of installation of intelligent building's technology as BEE intervention is now the norm worldwide. Building energy management system (BEMS), are deployed to help monitor and control installed HVAC equipment in modern buildings. Also, trending is the adoption of renewable technologies (RETOs) and low carbon interventions as cleaner energy production in commercial buildings (Yumldella, 2012). The use of solar photovoltaic (PV) panel in a building may not reduce its energy use but could reduce its CO₂ emissions. Past studies (Bugaje, 2006; Olawuyi, 2013) demonstrated the usefulness of low-zero carbon (LZC) interventions as the best methods of GHGs emission reduction, improves BEP, guaranteed energy access and security, and climate change mitigation.

The uptake of environmental management system (ISO 14001), EN16001 standards and energy management system (ISO 15001; 2011) by organizations, demonstrated management commitment and action towards effective management policy intervention (Rudberg et al., 2013). Effective energy management tool and methodology supports the strategic decision-making process of selecting the best EE interventions (Doukas et al., 2009). Likewise, organizations now developed sustainability policies as an integral part of a company's corporate social responsibilities due to increasing awareness and legislation on BEE. Thus, Facilities managers are saddled with the responsibilities of SSP formulation, implementation and monitoring within the organization (Elmualim et al., 2012).

Past studies (Elmualim et al., 2010; Abigo et al., 2012), advances SP and FM as separate drivers for improving BEP. Cohen and Bordass (2015), confirmed that the responsibility of energy consumption rests on operations and facilities managers, who are often not members of the organization management team that set the strategic direction for an organization. Whilst, Abigo et al. (2012) found that regulations and targets by the UK government have aided the implementation of SFM in the management of public buildings, therefore, advocates the adaptation of UK government

actions including regulations/legislations for Nigeria. However, SFM evolved recently in parallel with the overarching concept of sustainable development; and the growing appreciation of the scale of predicted climate change (Elmualim et al., 2010). It includes scanning for future external change (new techniques, ideas or legislations), affecting FM; and providing a policy framework as the basis of decision-making within the FM department (Barrett and Baldry, 2003).

Too, an earlier study (Greensfelder et al., 2010) confirmed that the use of PMs and KPIs aided BEP improvement and resulted in energy savings. The use of standardized PMs and KPIs as a systematic method of building energy performance evaluation, have also been linked to energy saving and improvement in BEP in a previous study (Wang et al., 2012). Still, there exist barriers to office BEP such as lack of regulatory framework, building energy codes, energy management policy etc., which often confronts owner and facilities managers (Strachan and Banfill, 2017). Also, lack of human and institutional capacities to encouragement management decisions, lack of management focus on energy efficiency, lack of energy use and consumption data, lack of technical skills for identifying, developing and implementing EE measures etc., (Mckane et al., 2017) are identified barriers to BEP.

Operational procedure for an energy assessment and benchmarking, including modelling and certification, is linked to BEP improvement (EU CEN EPBD, 2002; CIBSE, 2006). The use of decision-support models as management intervention has recorded success worldwide (Ma et al., 2012; Altan, 2010). Decision-support models have been useful for life cycle cost assessment, cost-benefit analysis, identification and evaluation of interventions, evaluation of energy savings, etc. (Juan et al., 2010; Doukas et al., 2009).

The current paper BEP framework is informed by the BAM model that hinges maintenance decision-making on its impact on organization's critical success factor. It prioritizes condition survey as a central decision-making process; and is underpinned by the process of use of policy/strategy, need identification, establishes cause, action statement, development of a solution (model development), and solution evaluation (Wordsworth, 2001; Jones and Sharp, 2007). Also, the current study framework is informed by the interactions between strategic business planning and operational asset management used in Then's (1999) integrated proactive management model. There is the dearth of such adaptive model for SSA office buildings.

2.1. Research hypothesis

This paper used operational energy assessment, management policy, strategic drivers and BEP model as a decision-making framework for improving BEP (Fig. 1). The integrated BEP

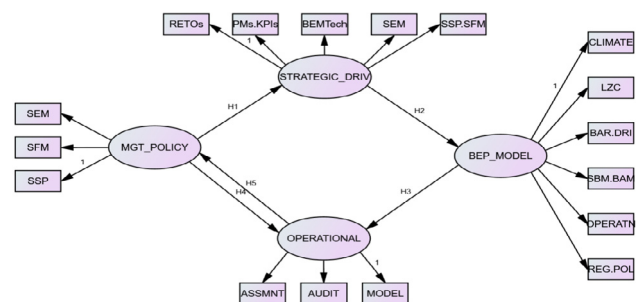


Fig. 1. Study's theoretical BEP model.

framework is underpinned by theoretical prior knowledge as explained. It helps to evaluate the critical elements that could be used as technical, operational and management decision-making tool for improving BEP.

In the current paper, the hypothesized model presumes that: firstly, the BEP sub-model is broken as endogenous variables (climate, LZC-intervention, barrier-driver, sustainable-BAM, operations and regulatory policy) that explains BEE in the adoption of practices for improving BEP. Secondly, the BEP sub-model cannot be used alone as a decision-making tool for maximizing the desired result; rather, organization's management policy, strategic drivers and operations are influencing factors (constructs) for the overall effectiveness of the BEP framework for improving office BEP. Hence, the BEP sub-model is treated as an independent construct before the merger with other constructs.

The hypothesized paths (H1, H2, H3, H4 and H5) are based on the premise that proactive management of BEP demands clear strategic direction from management via policy enactment and a clear measurable deliverable from operational management based on the BEP framework (Then, 1999). Here, operational assets are propelled by strategic drivers as the mediator between management policy and the BEP sub-model for improving BEP. It explains the use of the whole BEP framework as an integrated effective decision-making tool for improving BEP. The Objective is to determine the relationship and interdependence between factors that affect BEP, and identify the critical path for interventions.

The observed variables are known as measured or indicator variables are observations with which data were collected and are represented by rectangles in the current model (Fig. 1). The unobserved variables (BEP sub-model, management policy, strategic drivers and operational interventions) are the latent factors measured indirectly through individual's reflective indicators. These latent factors, or constructs depicted by oval shapes, are derived from the literature review, from which the observed variables were derived and tested. Whilst, the small circles are measurement errors in the observed variables or disturbance in equations, and they are the variances in the responses that are not explained by the latent factors. Also, the relationship (correlation), effects and direction between variables are represented by single or double-arrow heads. The single arrows (paths) represent directional effects from one variable to another and dual-head arrows represent a correlation or relationship (Schreiber, 2008).

The current paper theorized that a strategic scheme for driving BEP such as renewable energy technologies (RETOs), performance metrics and key performance indicators (PMS/KPIs), building energy management technologies (BEMTechs), SEM and SSP/SFM, based on physical structures and staffing are needed to implement organization's management policies on BEE. Application of management theory for SEM has been advanced in extant literature (Ates, Durakbasa, 2012; Rudberg et al., 2013). A combination of interrelated processes (operations, tactics, and strategies) is needed to reduce building energy usage, cost and carbon emissions in an organization. While, a policy driver like SSP/SFM in the form of integration of FM roles into strategic management level in an organization, has been found to underpin the organization's commitment to BEU reduction and low carbon emissions from facilities (Ikediashi et al., 2014). Operational sub-model involves the strategic team carrying out the implementation and monitoring of interventions based on BEP model results and other information sources (objective and subjective) for diagnosis. This helps track, monitor and detect an abnormality in BEP (Deru and Torecellini, 2005). A combination of these factors has not been tested in past studies as being advanced in the current paper.

3. Materials and methods

This paper is part of a wider research work on validation of the structural relations between study's constructs and their variables. A multiple-case study approach via the quantitative method of data collection and analysis as its research design has been used. This is based on the consideration that: the factors influencing BEP of study's buildings are contextual and not historical phenomenon; the researcher has no influence on participant's behaviour and perspective; and that the research questions are about "what" and "how" as its foundation, informed the decision.

An in-depth exploration of the complexity and uniqueness of case BEP, organizations' policy, and intervention programmes as systems in a real-life context based on multiple perspectives informed the choice of research design. The study tackled case buildings in Nigeria and the UK as two separate multiple-holistic cases. The cases within each location were treated as multiple-embedded cases. This helped account for the variance in the heterogeneous nature of the study. It aids the development of a holistic model for assessing critical factors impacting BEP across cases and in comparing Nigeria to the UK.

3.1. Survey process

The strategy of enquiry involves extensive literature review was undertaken in obtaining prior knowledge on factors impacting BEP. These factors formed the framework variables upon which the current study's theoretical model is formulated and tested. It considered the selection of sample frame from which existing office building stock was chosen as the study population. Five office buildings in Nigeria, members of the FM professional body in Nigeria, and five office buildings in the UK were used as sample frame based on accessibility and convenience. This helped to achieve rigor and robust in data collection. Also, it helped in mitigating against sampling's limitations such as unit non-response error due to the use of a web-based survey; and difficulties of contacting potential respondents (Bryman, 2016). Such anticipated risks were avoided by this strategic choice (organization's staff and FM professional body). It used an online survey questionnaire via the survey-monkey platform for obtaining data collection. Whilst, case study sample selection is based on access to the buildings and their occupants as study's participants, building's energy consumption data, Climate and locations, building's HVAC system.

The selected users' profile represents the dominant types of domestic and commercial/educational buildings used as office buildings in both cities, and more especially Lagos, Nigeria. The Nigeria buildings were not installed with BEMS, whereas, the UK's buildings were installed with BEMS with data Centre. The energy consumption data and comparison of how their HVAC system affects BEP do not form part of the current paper. The scope of current study covered only participants' perception of factors influencing BEP as contemporary variables (not historical phenomenon) as surveyed.

3.2. Survey design

The self-administered questionnaire (Appendix A) captured respondents' perception based on a 5-point Likert scale, while, collected data was analyzed using SEQM techniques. The 5-point scale design help to embed cognitive sophistication as, it recognized that the participants are educated, but some might not be well learned on the subject matter. Past study (Weng and Cheng, 2000) had shown that cognitive sophistication is relevant to response order-effects on ranking data; and could affect the response-order ratings on Likert-type scales. The relevance of

cognitive sophistication is important for complex technical questions on BEE in achieving an accurate data (Choi and Pak, 2005). Also, the 5-point Likert scale is considered better when validity is paramount, and higher reliability based on objective measures of original stimuli is desired (Preston and Colman, 2000).

About 180 questionnaires were sent out and a response of 120 was received. The Cronbach's alpha result indicates Alpha of 0.798 and 0.886 on N (87) standardized items, which showed an acceptable strong reliability level at the acceptable alpha value of 0.70. The Demographics result indicates about 68.9% of respondents (n = 119) lived in Nigeria, while 31.1% resided in the United Kingdom. Most of the respondents (about 55.8%; valid N = 120) are the staff of various organizations (within the Nigeria construction industry), and postgraduate students and staff (Engineering & the Built Environment department) of the case-study University; all within case buildings in both countries. A third (24.2%; n = 29) of them are scholars. Whilst, about a tenth of the participants, are professional facilities/property managers (10.8%; n = 13) and MDs/Owners (9.2%; n = 11).

The theoretical model used in the study requires discerning cognitive sophistication in understanding the interrelationships between variables. Hence, the level of education of respondents is considered significant. The result revealed about 91.6% (n = 119) respondents are educated up to B.Sc. Degree level. It translated to about 44.4% of the participant being educated up to B.Sc. Level, and 42.2% being of Master's degree levels. Likewise, 2.5% of the respondents (n = 3) are educated up to PhD level. About 5.9% (n = 7) have professional certifications; 5.9% of them have GCE certificate, whilst, 3.4% of the respondents (n = 4) have other specialized degrees.

3.3. Structural equation modelling technique

These factors that affect that BEP were derived based on prior knowledge from the extant literature review. These factors consist of constructs (latent) and their variables (indicators) that were measured as observed variables via the self-administered questionnaire survey; and obtained data were analyzed using SEQM, hence, very significant as factors that affect office BEP. The SEQM technique examined how these factors contribute to improving BEP of heterogeneous office building stocks in Nigeria and the UK. It attempted to quantify the causal relationships between factors in the BEP model to explain BEE.

The study adopted the procedure outlined by Blunch (2008) and Gaskin (2012) for the confirmatory factor analyses for measurement model and model evaluation. It used Confirmatory Factor Analysis (CFA), for the measurement of constructs and indicators, and the model-fit assessment via SEQM. The same data set from both countries (Nigeria and UK) was used for the modelling. It's aimed at using a single model as the tool that could account for the variances in the data collected. Also, the same data used for model fit is used for validation purpose. Here, validation is the process of using CFA model fits criteria to evaluate model criterion as a fitted measurement model.

3.3.1. Exploratory factor analysis

The Exploratory factor analysis (EFA) was performed to check for correlation of observed variables, their expected combined loadings, and criteria for validity and reliability are being met (Blunch, 2008; Hair et al., 2010). The correlation (r) is the strength of association between two variables, whilst, covariance (cv) is the strength of associations between two variables and their variability, which is, the measure of how two variables vary together. EFA helps to identify individual factors that can be used to represent relationship amongst sets of study multiple interrelated variables

(Chan et al., 2010). Past studies have illustrated the difference between principal component analysis (PCA), principal axis factoring (PAF), and maximum likelihood (ML). Gaskin (2012), explained that PCA reflects all the common and unique variances; PAF considers only common variances, and ML make the best use of differences between factors and provide a model best-fit estimate. The ML factoring method was used in the current study, it helps to account for the differences in data collected within a country and across countries. It makes use of, and accounted for the variances between all factors, as, it used their variances for models' best fit. Also, the current study used ML for EFA, because is aligned with the method used in AMOS software for CFA and SEQM (Blunch, 2008; Gaskin, 2012).

3.3.2. Confirmatory factor analysis via model fit indices

The study used the application of confirmatory factor analysis (CFA) procedure for study measurement models. The CFA is used to determine the degree of model fit, and overcome the gap of the fitted model with modification indices (MI) (Jenatabadi and Ismail, 2014). Previous studies (Zhang et al., 2014; Hou et al., 2014) have suggested both the procedure and the tests required for an acceptable and compactible model fit.

The two acceptable criteria required for a valid model fit were used in this study. The measurement model validity level of Goodness-of-fit (GOF); and construct validity are applied (Hair et al., 2010). Some authors classified the GOF into four namely (Le dang et al., 2014): Chi-square test; the absolute fit (baseline fit measure); incremental fit indices; and parsimonious fit indices. The rule of thumb is to use Chi-square and at least one index from each other group (Hair et al., 2010).

Blunch (2008), affirms that fit indices are various techniques used in expressing the distance between the sample covariance matrix S and the estimated implied covariance matrix $\Sigma(\theta)$, which is a function of residual matrix $S - \Sigma(\theta)$. According to Schreiber (2008), the premise is to determine if the theorized model is supported by the data collected. Therefore, the covariance matrix of the observed variables and that of the reproduced covariance matrix (based on mathematical equations derived from the theoretical model) are compared. Model fit is judged based on the criteria that, the more the deviation of the reproduced covariance matrix from the observed covariance matrix, the less the theoretical model fit data collected.

Several studies (Hair et al., 2010; Gaskin, 2012) have different threshold for model best fits. The recommended threshold by Blunch (2008) conforms to these authors' fit criteria hence, adopted for this paper. The absolute fit tests are: model χ^2 test and its p-value indicate that the model fits the population, χ^2 with p-value > 0.05 indicates good fit. The degrees of freedom (dof) measures the degree to which the model is overidentified, and is the calculated number of distinct sample moment minus distinct sample parameters (Kelly, 2011). The χ^2 can be affected by sample size hence, it can be normalized by dividing CMIN with dof. CMIN is the minimum value of C ($C = [n-1] F$), where F is the fit function to be minimized and CMIN is the result of the minimization process; and CMIN/dof (normed χ^2) ~ close to 1.0 is a good fit.

Goodness-of-Fit index (GFI) measures the difference between the observed and estimated covariance matrices. GFI ~ value between 0 and 1, with value > 0.95 is a good fit; Adjusted goodness-of-fit index (AGFI) have value between 0 and 1, but ~ > 0.95 is acceptable, and RMR usually calculated manually, however RMR (based on correlations) < 0.05 is a good fit (Blunch, 2008). The relative fit measures include: Comparative fit index (CFI) ~ value > 0.95 is acceptable; Normed fit index (NFI) with a value > 0.90 is acceptable; Relative fit index (RFI) ~ value > 0.90 is acceptable; Incremental fit index (IFI) ~ value > 0.90 is acceptable;

and Tucker-Lewis index (TLI) (Tucker and Lewis, 1973) ~ close to 1.0 is a good fit (Blunch, 2008).

The parsimony fit measures include PRATIO, which is the factor by which you can modify fit indices to take account of parsimony (James et al., 1982). All parsimony-based fits (PNFI, PCFI and PGFI) with value > 0.60 are acceptable and satisfying (Blunch, 2008). Fit measures based on the non-central chi-square distribution include: 'Root Mean Squared Error of Approximation (RMSEA) measures error of approximation (acceptable <0.10; good fit < 0.05); and the P-values (PCLOSE) for the test of null hypothesis, that is RMSEA is < 0.05'.

Standardized factor loading (FL), average variance extracted (AVE) and construct reliability (CR) were used for construct validity. The FL size of observed variables indicates their strength on the associated constructs. FL represents the relationship between a factor and its indicator. FL below 0.50 is considered weak and unacceptable. AVE is the mean extracted variances of indicator loadings on construct and a value > 0.50 suggests adequate convergence (Hair et al., 2010). CR indicates the internal consistency of indicators in a construct that specifies convergent validity. A CR at 0.70 and above point to a good reliability (Le dang et al., 2014).

4. Results and discussion

4.1. Model fitting and evaluation

The relationship amongst the four latent constructs is investigated based on the study hypothesis that significant causal relationship exists between constructs. The constructs are the single-sub BEP model for BEP and the constructs of strategic drivers, managerial policy and operational solutions (Fig. 1). A four-path initial structural model-1 (Fig. 2) is created to represent the causality (Ko and Stewart, 2002) and their evaluation. The objective is to know how much each construct and respective variables explain the performance of the BEP model in improving BEP.

The first hypothesized path is the relationship between the construct of management policy and strategic drivers (H1). The second path is that of strategic drivers and BEP sub-model (H2). The third path is the link between BEP sub-model and operational solutions (H3). While the fourth path is the connection between constructs of operational solutions and management policy (H4) as depicted in structural model-1 and model-2 (Fig. 3). A third structural model-3 (Fig. 4) is created by a reversal of the directional arrow in path H4 as solution model-3 labelled H5 based on the theoretical model.

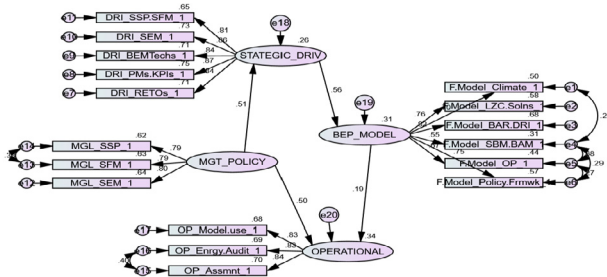


Fig. 2. Initial structural model-1.

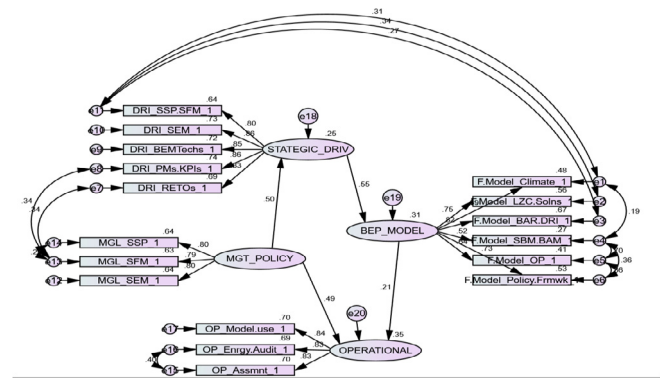


Fig. 3. Diagnostic phase model-2.

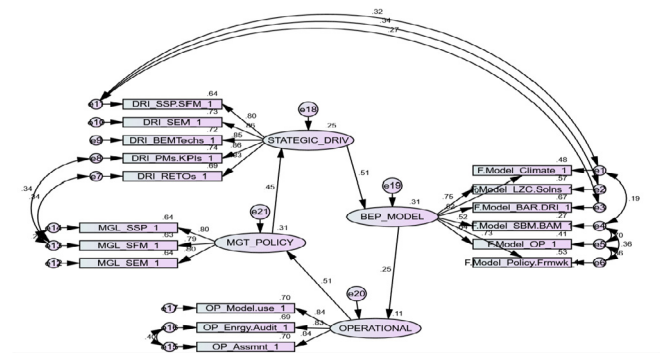


Fig. 4. Solution phase model-3.

4.1.1. EFA

The EFA result of initial model-1 paths' correlation indicates an acceptable strong correlation between observed variables and constructs that are significant with $z \geq 1.96$ at 0.05 significance level. Most construct to construct correlation levels are strong and significant: STRATEGIC_DRIV and MGT_POLICY (0.439), BEP_Model and STRATEGIC_DRIV (0.439), OPERATIONAL and MGT_POLICY (0.570). However, the path correlation between BEP_Model and Operational construct (0.218) is not significant ($z = 1.85 \leq 1.96$) at $p = 0.064 \geq 0.05$ significance level.

The EFA result confirms that energy assessment, energy audit and use of model are indicators of an effective organization's operational energy management procedure, hence, high FL (1.000, 0.920 and 0.914 respectively) with the Operational construct. They are highly correlated with one another and with the Operational construct, having $z \geq 1.96$ at < 0.01 significance level. All indicators measured the effectiveness of operational procedure for BEP. Energy audit and assessment were covaried as they both help to achieve improved BEP. Existing literature (Ruparathna et al., 2016) confirms that regular energy audit, assessment and benchmark are critical factors for reducing BEU and improving BEP.

It also, established that strategic energy management, strategic facilities management, strategic sustainable policy are compulsory sub-sets and indicators of an effective organization's energy management policy, hence, the high FL (1.000, 0.920 and 0.914 respectively) with Management policy. It reinforced a linkage between strategic energy policy to tactical and operational levels. The result confirms existing management theory (Arabadi et al., 2017) that reinforced the need to bridge the gap between operational and strategic level for energy policy and interventions

assessment, for local solutions to scale up to global issues on climate mitigation. Also, SPP and SFM exhibit strong covariance indicating the integration of SFM into organization's SSP to reinforced BEP plan.

Strategic drivers construct (STRATEGIC_DRI) and its indicators: DRI_RETOs (renewable technologies), PMs.KPIs (performance metrics/key performance indicators), DRI_BEMTechs (building energy management technologies), DRI_SEM (strategic energy management), and DRI_SEM.SFM (strategic energy management/strategic facilities management) obtained high FL (0.883, 1.000, 0.835, 0.908, and 0.984 respectively). The result shows that the indicators measured STRATEGIC_DRI construct and established convergent reliability. These strategic drivers are operational assets (internalized structure and staffing) dedicated to optimizing BEP, utilizing an organization's energy management policy and operational procedure. The result supports the advocates (Vanags and Butane, 2013) of investment in strategic management, energy efficiency and conservation-focused refurbishment, and carbon management principle in buildings.

The EFA result established six critical factors for the BEP construct as a sub-model. They are organization's consideration for: climate change issue based on building mitigation and adaptation measures preparedness (Wilkinson, 2012); sustainable building management (SBM) policy based on BAM plan (Jones et al., 2013); operations FM (Elmualim et al., 2010); instituted EE drivers and prevailing barriers (Parfomak et al., 2009); regulations and standards as externalities (Gabe, 2016); and existing LZC intervention installations (Olawuyi, 2013; Ma et al., 2012). All measured variables have high FL with the BEP_Model construct: BEP_Model_Climate (0.914), BEP_Model_BAR.DRI, (0.883), BEP_Model_SBM.BAM (0.629), BEP_Model_OP (0.766), BEP_Model_LZC.Solns, (0.908), and BEP_Model_Policy.Frmwk (1.000). The measured indicators established convergent validity without the issue of cross loading. Current literatures have established strong theoretical links between these factors hence, they were covaried.

4.1.2. CFA

The CFA result (Table 1 -Appendix B), however, indicates that model-1 chi-square statistics and other fits are not highly acceptable. Maximum modification index was used to improve model-1 (Figs. 3 and 4). Therefore, the initial model-1 was transformed into model-2 (diagnostic) and model-3 (solution). AMOS modification was used to covary error variances of: DRI_SSP-SFM (e11) to Climate (e1), DRI_SSP-SFM (e11) to LZC (e2), and DRI_SSP-SFM (e11) to BAR.DRI (e3). Also, MGL_SFM (e13) to DRI_RETOs (e7); and MGL_SFM (e13) to DRI_PMs/KPIs (e8) were covaried to transform initial model-1 into model-2. This is supported by extant literatures that have confirmed strong associations between SSP/SFM and Climate change (Elmualim et al., 2010), SSP/SFM and use of LZC (Olawuyi, 2013), SSP/SFM and EE barriers/drivers (Elmualim et al., 2010), SFM and RETOs (Tanneja, 2014), and SFM and PMs/KPIs (Deru and Torcellini, 2005).

Evaluation of the new model-2 indicates an acceptable fit index for all model fit statistics (Table 1 -Appendix B). There is a significant difference between model-1 and model-2 (diagnostic) with a decrease in chi-square statistics (χ^2 (114) = 126.892; p -value = 0.114). The differences between model-1 and model-2 is very significant ($\Delta\chi^2$ (3) = 27.940; Δ dof = 3, Δ p -value = 0.133). Also, its Bollen-Stine bootstrap (Δ p -value = 0.945 > than 0.896); and standardized RMR (Δ = 0.063 < than 0.069), which indicates an acceptable overall hypothesized model. Hence, the diagnostic

model-2 is accepted as an improved model and best for testing the hypotheses. Other fit indices: CMIN/dof = 1.143; p -value = 0.144; RMR = 0.032; GFI = 0.893; PGFI = 0.648; CFI = 0.988; RMSEA = 0.035; P close = 0.817; IFI = 0.998; and PCFI = 0.806 are within the acceptable threshold of good model fit indices. Particularly, management policy constructs account for the largest share (41.0%) of the variances of the entire diagnostic model-2 process. Also, BEP sub-model (31.0%), operations (35.0%), and drivers (25.0%) accounts for a significant share of the model-2 divisions. The implication is that management policy plays a crucial role in BEP, therefore, energy audit and assessment should include diagnosis of organization policy for identifying problems.

Model-3 is created as a feedback mechanism from the diagnostic phase to solution implementation phase. To ensure the structure of the structural model is not altered, the path correlation coefficient from management policy \rightarrow operational (H4) is reversed as operational \rightarrow management policy (H5), for testing hypotheses (Fig. 4).

The resultant model-3 is also good and not significantly different from model-2, as both have almost the same acceptable fit indices (Table 1 -Appendix B). However, the BEP sub-model (31.0%) and management policy (31.0%) now have the largest share of the variances of the model-3 process. Also, strategic drivers construct (25.0%) and operational (11.0%), accounts for substantial shares. The Operational share of model-3 variances is the least because of its role was taken over by the BEP sub model. Overall, the constructs had the bulk of the share variances of the entire model compared to variations due to their error terms (2.0%). This implies that the entire solution model will account for the majority (about 98.0%) of identified critical factors that affect BEP than other unknown factors due to chance (about 2.0%).

Results of observed variable-construct and inter-constructs correlations evaluation for both models (Table 2 and Table 3 -Appendix B) indicates strong significant correlations. The relationship between the constructs of BEP_Model and Operational became very significant with $z = 2.17 \geq 1.96$ at 0.05 significance level. Similarly, the result (Table 3 -Appendix B) of inter-items correlation and squared multiple correlation (SMC), shows strong inter-items correlation for most observed variables and constructs with high FL, indicating good reliability. Operational energy assessment having the highest correlation with energy audit (0.81) and Model_use (0.68). It confirms the importance of the use of energy modelling and auditing for assessment of BEP. The SMC for items are high, with strategic drivers and its variables (PMs. KPIs = 0.74; SEM = 0.73; and BEMTechs = 0.72) having the highest FL. Construct-construct reliability is good except that between management policy and operations that indicate zero for the diagnostic model-2, but increased to 0.25 in the solution model-3. The difference explains the rationale of the negligible role of management policy input during actual operational energy assessment of BEP exercise. However, management policy becomes a critical success factor in the choice, planning and implementation of interventions for improving BEP.

The evaluation also reveals the most critical pathway in the BEP Framework. The new models established strong covariance (cv.) for: SSP-SFM to Climate (0.27); SSP-SFM to LZC (0.34); and SSP-SFM to BAR.DRI (0.31). Also, critical, are the paths from SFM to RETOs (0.34); SFM to PMs/KPIs (0.34); and energy assessment to audit (0.40). This is very significant for EE diagnosis and intervention purposes.

4.2. Discussion

Findings indicate dependency and interdependence relationships exist amongst constructs, and in between construct and indicators in the measurement variables. The interrelations between constructs are discussed as follows:

4.2.1. BEP construct

Previous studies (Gujba et al., 2011; Wilkinson, 2012), have established CCH adaptation and mitigation measures as possible strategies for improving existing BEP. For instance, findings established that an organization operational issues are highly associated with its SBM-BAM policy and plan. Its operations have an interdependent relationship with the country's regulatory policy framework. The relationships between its operations and the external climate; the company's operations and available low-zero carbon (LZC) interventions; and her operations and prevailing barriers/drivers are strongly associated and interdependent (Wilkinson, 2012). Also, there exists strong affiliation between a country's regulations (policy/frameworks) and an organization SBM/BAM policy and plans. The country's regulations affect the types of LZC interventions an organization will adopt. A country's regulation could dictate the type of internal and external EE barrier/drivers that an organization could handle. Whilst, a country's regulations and climate weather are correlated. This relationship also has an impingement on an organization's adaptation and mitigation standards and hence, it's BEP.

The study also established strong associations between SBM/BAM and the climate. The implication is that organization SBM/BAM policy and programs should be hinged along the country's climate change profile. The company's BAM policy should recognize prevailing EE barriers and drivers, and clearly state methods of getting rid of barriers and adoption of drivers. A climate resilience and high energy performing building is the nucleus of an SBM policy and BAM plan. Therefore, the choice of LZC solution is highly related to the local climate weather variability, which underpinned the founded relationship.

4.2.2. Management policy construct

Three management policies are established in the study model: strategic sustainability policy (SSP), strategic facilities management (SFM) and strategic energy management (SEM). These policies are fundamental to SBM and low carbon buildings for organization, and are found to be critical to improving the overall BEP model (Pitt, Hinks, 2001; Ikediashi et al., 2014). An organization needs SSP, SFM and SEM as sub-set of policy incorporated into its core management policy to improve its BEP. Additionally, findings revealed that strong correlation and covariance exists between SSP and SFM policies; SFM and SEM to achieve BEP improvement. Also, across constructs, SFM was found to influences strategic drivers such as PMs/KPIs (cv.=0.34) and RETOs (cv.=0.34). It has a strong covariance relationship in the efficient working of the BEP model. This indicates that SFM (amongst the three policies), underpinned the optimal performance of the BEP model.

4.2.3. Operational construct

Findings also established the use of modelling (Model use) for energy monitoring and control; energy assessment (Assmnt); and energy audit (Enrgy.Audit) as critical operational factors for improving BEP. The result indicated energy assessment and audit ($r=0.81$; $cv.=0.58$), are highly associated, and equally exhibits strong correlations with the use of models. An Energy assessment can only be fully optimized when combine with modelling ($r=0.69$; $cv.=0.50$). Similarly, an energy audit cannot achieve its wide potential of aiding to improve BEP, except when use in

junction with a model ($r=0.65$; $cv.=0.44$) as operational solutions for BEP improvement. This suggests that the three components are vital components of the BEP improvement measure for an office building. Operational factors (assessment, audit and use of model), are used for diagnostic and feedback loop purposes. They cannot directly influence BEU reduction and improve BEP, but can influence management decisions (policy formulation), and aid instituted strategic drivers in achieving BEU reduction and BEP. Hence, operations have greater indirect effects on the BEP sub-model than its direct effects.

4.2.4. Strategic driver construct

The use of combined SSP and SFM, standardized performance metrics (PMs) and key performance indicators (KPIs); installations of renewable technologies (RETOs), engaging strategic energy management as strategic function; and installation of building energy technologies (BEMTechs) are well founded as critical factors for improving BEP (Agha-Hosseini et al., 2013). Also, studies have established that installation of RETOs and BEMTechs initiatives have resulted to about 58–100% level of successes, and different energy saving rates of about 5–46% in the past (Ma et al., 2012; Altan, 2010). The role of these strategies provides a theoretical foundation for the relationship between BEP sub-model, policy and operations.

There exists a very strong positive relationship between combined SSP and SFM with BEP sub-model variables. The relationships between SSP.SFM and: LZC ($r=0.516$; $cv.=0.27$); climate ($r=0.510$; $cv.=0.28$); barriers/drivers ($r=0.455$; $cv.=0.21$); operational FM ($r=0.439$; $cv.=0.22$); and that of SBM.BAM ($r=0.411$; $cv.=0.20$), are the strongest amongst variables across constructs. It explains how combined SSP.SFM could be used to mitigate against climate change, minimize EE barriers and optimize EE drivers, use of low carbon interventions for facilities energy management, and its critical role in organization BAM plan on BEP. This implied that strategic drivers interact with factors of BEP; and combined SSP.SFM has the greatest influences on BEU reduction and hence, improving BEP as a system.

5. Conclusion

The main finding identified low carbon solutions for BEP that fits into a structural model based on the current study theoretical model. The EFA and CFA results have significant implication to FMs, owners, researcher and policymaker as its offer a list of BEP determinants, their relationship, and the interdependence between them to BEE practitioners. For example, the result of the test of structural relationships (hypotheses) amongst model paths indicated causality and mediations for the structural paths. Strategic driver construct was established as the only mediator between management policy and the BEP constructs, and it has causal effects on the overall BEP framework. This is important as it established the absolute value of the strategic driver in the use of the BEP framework as a decision-making tool for improving BEP.

This paper identified the critical path in the overall BEP model for improving energy performance. It established strong interdependent relationships between factors across the four constructs in the mannequin. There is strong covariance between SSP-SFM and Climate; SSP-SFM and LZC; and SSP-SFM and BAR.DRI, demonstrated across the constructs of strategic drivers and BEP. Similarly, critical, is the paths from SFM (in management policy construct) to RETOs (in strategic drivers construct); and SFM to PMs/KPIs (in strategic drivers construct). A further strong covariance is established within the operational construct, between energy assessment and audit. The implication is that, it reveals the interdependence of factors impacting office BEP. For instance, the

entire BEP framework outlined a critical route, which suggest that combined SSP.SFM plan should be localized and built upon factors influencing Climate variability. It should take advantage of existing LZC interventions and uptake of existing EE drivers to minimize EE barriers. Additionally, it should use organization policy to set up internal structure that oversee the daily running of installed RETOs, and use of standardized PMS/KPIs for facilities energy assessment and audit to achieve improve BEP. It is the most critical pathway in the overall BEP Framework, specifying how a decision-making tool could be used to achieve low carbon solution for office buildings.

Appendix A

VALIDATION SURVEY ON STRATEGIES FOR REDUCING ENERGY CONSUMPTION OF EXISTING BUILDING STOCKS BY BLESSING MAFIMISEBI

QUESTIONNAIRE FOR FACILITIES' MANAGERS, USERS AND OWNERS

Welcome to the validation survey on the energy use of existing office buildings in Nigeria and United Kingdom. The aim of this validation study is to serve as a confirmatory study on the quantitative data gathered on the energy efficiency performances of these buildings.

Your participation is voluntary, and you are not under any form of compulsion to respond to all or any of these questions and the entire survey.

All information given is for academic purpose and will be treated with strict confidentiality.

Thank you for your participation.

Please indicate the most applies to you.

- 1 Please indicate your country of residence
 - Nigeria
 - United Kingdom
- 2 Please indicate your corporate status below:
 - Facilities/Property managers
 - MD/CEO/Owners
 - Staff
 - Student
- 3 Please, kindly indicate your academic qualification
 - GCE Level
 - First Degree/H.N. D
 - Master Degree
 - PhD
 - Qualified professional Certification
 - Other (please specify)
- 4 Please rank the following operational solutions as propelling factors for reducing building energy use: Very weak; Weak; Neutral; strong; Very strong
 - Management's use of Energy consumption model
 - Regular facility's energy audit
 - Regular Assessment & Benchmarking
- 5 Please rank the following technical solutions as propelling factors for reducing building energy use: Very weak; Weak; Neutral; strong; Very strong
 - Strategic Sustainability Policy
 - Strategic energy Management
 - Built asset management
6. Embedded sustainability policies combined with Strategic facilities management has been found as propelling factors for reducing building energy use, please rank your opinion as follows:
 - Strongly disagreed

- Disagreed
 - Neutral
 - Agreed
 - strongly agreed
- 7 Building energy Assessment & Benchmarking tool that incorporate building's portfolios (sustainability policy, strategic FM, technology & low-zero carbon option) based ranking will help inform better performance.
 - Strongly disagreed
 - Disagreed
 - Neutral
 - Agreed
 - Strongly agreed
 - 8 Regulatory Policy framework (institutional framework, building codes and standards, labelling are effective drivers for building energy performance). Please rank your agreement or disagreement by using a scale of 1 (strongly disagreed) to (strongly agree):
 - Strongly disagreed
 - Disagreed
 - Neutral
 - Agreed
 - Strongly Agreed
 - 9 Facilities management (FM) is a useful tool for reducing building energy use. Please indicate your agreement or disagreement by using 1 (being strongly disagreed) to 5 (being strongly agree):
 - Strong disagreed
 - Disagreed
 - Neutral
 - Agreed
 - Strong agreed
 - 10 The following is perceived drivers to building energy use efficiency. Please rank your agreement or disagreement base on a scale of 1 (being strongly disagreed) to 5 (being very strongly agreed): Strongly disagreed; Disagreed; Neutral; Agreed; strongly agreed
 - Embedded Sustainability Policy & Strategic Facilities Management
 - Energy performance Metrics & Indicators for Assessment & Benchmark
 - Renewable energy technology option
 - Strategic Energy management
 - Building Energy Management Technologies
 - 11 Please rank the importance of the following variables as issues affecting the commercial building's energy use, using a scale of 1 (very unimportant) to 5 (being very important). Very unimportant; Unimportant; Neutral; Important; Very important
 - Climate-building mitigation & adaptation and weather
 - Strategic building Management-BAM
 - Operational Framework: Technology, Skill, Metrics & indicators, strategic FM,
 - Cultural context: Beliefs, norms, attitude, intention & Behaviour
 - Barriers & driver's context: Sustainability, FM., Market forces, asset value
 - Regulatory Policy context
 - Business Practices context: Ethos, Corruption, supply chain
 - Low-zero carbon option: Solar PV, Solar thermal, micro-wind turbine,

Appendix B

Table 1

SEQM models result- [Appendix B](#).

SEQM MODEL FIT RESULTS					
MODEL FIT METRICS	Structural Model-1	Diagnostic Model-2	Solution Model-3	Recommended	Acceptability
Chi-Square X2	154.832	126.892	127.247	Nil	
dof (Degree of Freedom)	117	114	111	>1.0	Good
Chi-Square/dof (CMIN/dof)	1.323	1.143	1.146	<3.0	Good
P-Value for the Model	0.011	0.144	0.139	>.05	Good
RMR (Root-Mean-Square- Residual)	0.034	0.032	0.031	<.05	Good
CFI (Comparative Fit Index)	0.972	0.988	0.988	>.95	Good
GFI (Goodness of Fit)	0.876	0.893	0.892	>.95	Acceptable
AGFI (Adjusted Goodness of Fit)	0.837	0.852	0.851	>.95	Acceptable
PGFI	0.670	0.648	0.647	>.50	Good
RMSEA	0.052	0.035	0.035	<.05	Good
PCLOSE	0.422	0.817	0.812	>.05	Good
NFI (Normed Fit Index)	0.895	0.914	0.913	>.92	Acceptable
RFI (Relative Fit Index)	0.877	0.894	0.894	>.90	Acceptable
IFI (Increment Fit Index)	0.972	0.988	0.988	>.90	Good
TLI (Trucker Lewis Index)	0.967	0.985	0.985	close to 1.00	Good
PRATIO	0.860	0.816	0.816	Values > .60	Good
PCFI	0.836	0.806	0.806	Values > .60	Good
SRMR	0.063	0.069	0.058	Values < .08	Good
Bollen-Stine Bootstrap	0.896	0.945	0.945	>.50 < 1.0	Good

Table 2

Improved diagnostic model-2 regression estimate- [Appendix B](#).

Final Improved Diagnostic Model-2: Regression Estimate						
Variables		Estimate	S.E.	C.R.	P	Label
STATEGIC_DRIV	<— MGT_POLICY	.423	.084	5.029	***	H1
BEP_MODEL	<— STATEGIC_DRIV	.625	.106	5.898	***	H2
OPERATIONAL	<— MGT_POLICY	.561	.116	4.830	***	H4
OPERATIONAL	<— BEP_MODEL	.257	.118	2.175	.030	H3
BEP.Model_Climat	<— BEP_MODEL	.908	.092	9.855	***	W1
BEP.Model_LZC.Solns	<— BEP_MODEL	.908	.092	9.855	***	W1
BEP.Model_BAR.DRI	<— BEP_MODEL	.889	.063	14.007	***	W2
BEP.Model_SBM.BAM	<— BEP_MODEL	.612	.094	6.514	***	W3
BEP.Model_OP	<— BEP_MODEL	.763	.090	8.489	***	W4
BEP.Model_Policy.Frmwk	<— BEP_MODEL	1.000				
DRI_RETOS_	<— STATEGIC_DRIV	.889	.063	14.007	***	W2
DRI_PMs.KPIs	<— STATEGIC_DR	1.000				
DRI_BEMTechs	<— STATEGIC_DRIV	.864	.068	12.676	***	W7
DRI_SEM_	<— STATEGIC_DRIV	.930	.073	12.831	***	W8
DRI_SSP.SFM	<— STATEGIC_DRIV	.996	.088	11.303	***	W9
MGL_SEM	<— MGT_POLICY	1.000				
MGL_SFM	<— MGT_POLICY	.912	.062	14.769	***	W10
MGL_SSP_	<— MGT_POLICY	.929	.077	12.001	***	W11
OP_Assmnt	<— OPERATIONAL	1.000				
OP_Engry.Audit	<— OPERATIONAL	.912	.062	14.769	***	W10
OP_Model.use_	<— OPERATIONAL	.929	.077	12.001	***	W11

Table 3
Diagnostic model-2: Inter-Item correlations, SMC, Mean and STD- Appendix B.

Diagnostic Model-2: Correlations, Squared Multiple Correlation (SMC), Mean and Standard Deviation (STD)																				
Items	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	SMC	MEAN	STD
1	OP_ModelUse	1.00																0.70	3.69	0.83
2	OP_EngryAudit	0.65	1.00															0.69	3.90	0.81
3	OP_Assmnt	0.68	0.81	1.00														0.70	3.71	0.88
4	MCL_SSP	0.45	0.43	0.44	1.00													0.64	3.94	0.73
5	MCL_SFm	0.34	0.33	0.31	0.77	1.00												0.63	4.01	0.75
6	MCL_SEM	0.32	0.35	0.38	0.64	0.69	1.00											0.64	4.07	0.81
7	DRL_SSP.SFM	0.24	0.21	0.10	0.34	0.35	0.17	1.00										0.64	3.99	0.68
8	DRL_SEM	0.28	0.29	0.32	0.35	0.41	0.28	0.67	1.00									0.73	4.01	0.64
9	DRL_BEMTechs	0.23	0.22	0.24	0.38	0.35	0.26	0.67	0.73	1.00								0.72	4.14	0.59
10	DRL_PMs.KPIs	0.22	0.22	0.23	0.45	0.51	0.29	0.71	0.75	0.73	1.00							0.74	4.12	0.59
11	DRL_RETOS	0.30	0.28	0.24	0.42	0.50	0.31	0.68	0.74	0.71	0.71	1.00						0.69	4.13	0.55
12	BEP_Model_Policy.Frmwk	0.24	0.15	0.11	0.19	0.15	0.18	0.41	0.29	0.38	0.28	0.29	1.00					0.53	3.92	0.80
13	BEP_Model_OP	0.22	0.18	0.15	0.30	0.22	0.14	0.44	0.37	0.41	0.43	0.37	0.65	1.00				0.41	4.02	0.72
14	BEP_Model_SBM.BAM	0.22	0.13	0.07	0.29	0.26	0.13	0.41	0.31	0.35	0.36	0.34	0.58	0.80	1.00			0.27	4.09	0.73
15	BEP_Model_BAR.DRI	0.28	0.23	0.21	0.14	0.10	0.08	0.46	0.26	0.34	0.31	0.36	0.62	0.51	0.41	1.00		0.67	4.00	0.67
16	BEP_Model_LZC.Solns	0.30	0.15	0.17	0.22	0.19	0.19	0.52	0.30	0.38	0.38	0.39	0.61	0.47	0.39	0.65	1.00	0.57	4.01	0.84
17	BEP_Model_Climate	0.20	0.13	0.11	0.24	0.29	0.18	0.51	0.32	0.32	0.36	0.41	0.48	0.50	0.52	0.58	0.51	0.48	4.00	0.76
18	MCT_POLICY																	0.00	4.01	0.76
19	STRAT_DRIV																	0.25	4.08	0.61
20	BEP_MODEL																	0.31	4.01	0.75

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